

Fleetistics Wex Fuel Card

Who manages WEX fuel card account changes and updates?

The customer is responsible for all fuel card changes and account management issues. Customer service is provided directly by WEX and Fleetistics has no access to a customer WEX account. The authorized fleet contact can add or delete cards by logging into www.wextools.com. The fleet manager can also call Customer Service at **800-761-7181** to terminate or add a driver/ vehicle.

For new fleets and overnight mail requests, card orders received before 3:30pm Eastern Time will ship same day. All cards ordered for regular shipping will ship next day.

To create a new WEX account you must use the Fleetistics WEX account application. <http://fleetistics.com/fuel/> in order for us to be able to connect your fuel data to your GPS data. *The WEX account setup process is generally very slow. Please allow for several weeks for this process to be completed by WEX customer service.

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