

# Geotab

## Replacing a GO device in Geotab

Geotab offers an option to replace a current device with another. This feature maintains all existing data such a trip histories, exceptions, engine data, ELD/Hour of Service data, and DVIR reports.

To replacing a device

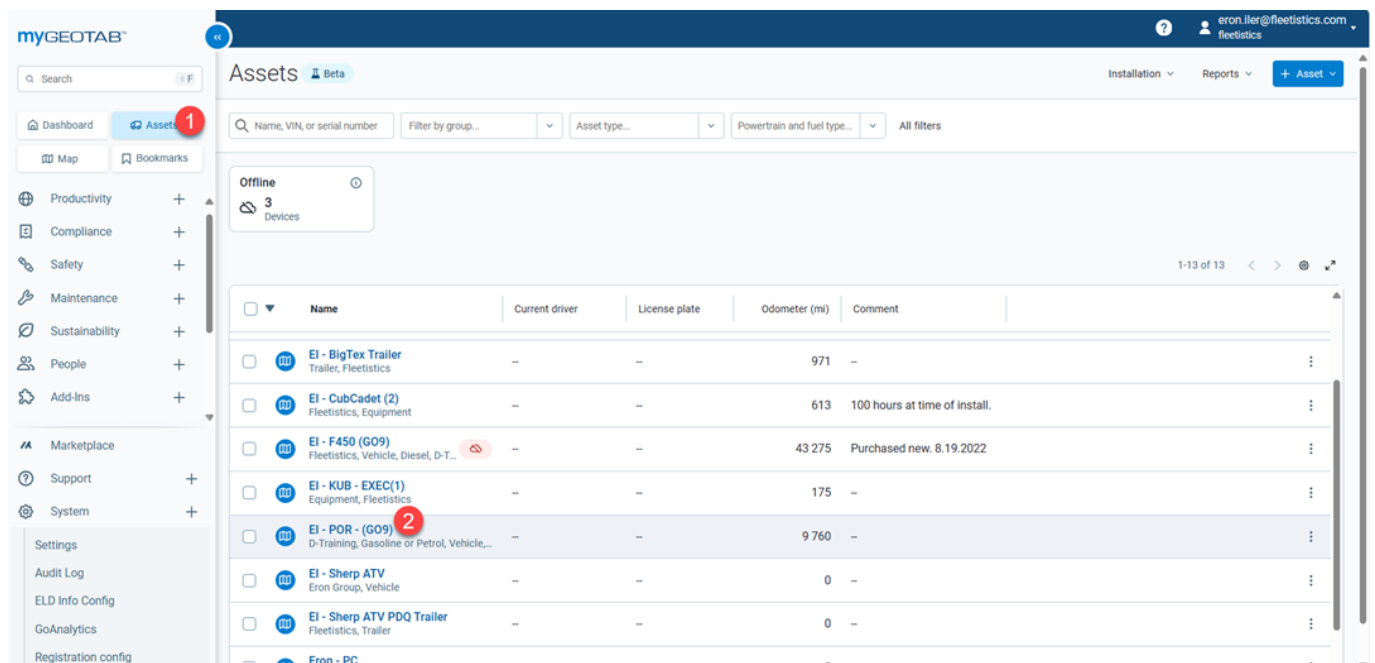
To replace a device, a user must have the clearance Administer devices (delete/unplug/replace) or

### Administer devices enabled.

1. Click the Vehicles & Assets option in the left menu (figure 1).
2. Select the vehicle by clicking the vehicle name in the list.
3. Scroll to the center of the Asset tab and find the Replace with new device button (figure 2).
4. Click the Replace with new device button located under the device serial number field (figure 3). Once the button is clicked a new window is displayed.
5. Enter the serial number for the NEW device in the Serial Number field (figure 4).
6. Finally, click the OK button at near the top of the window and the change is complete.

[Download Instructions](#)

**Figure 1**



**Figure 2**

**myGEOTAB**

Groups filter: All groups selected

Save Remove Cancel View on map Personal Mode

## Asset EI - POR - (G09)

Asset Health Audio feedback Data Sharing Rate plan Settings

### ASSET INFORMATION

Name/Description: EI - POR - (G09)

Current driver: Unknown driver  
[Assign driver](#)

Asset type: Vehicle

Groups: Select groups... Reset selection  
Vehicle Fleetistics x D-training x Gasoline or Petrol x

Status groups: Select groups...  
No Status Groups

VIN: WP1BA2AY...  
Porsche Cayenne (2024)

License plate:

State/province:

Odometer: 9760 mi  
(Time since last reported: 59 minutes)

Current engine hours: 227 hours 42 m

Device type: Version 9

[Unplug device](#)

[Current Status and Installation Info](#)

Serial number: G98E211845F6 [Replace with new device](#) **1**

Device replacement required: No replacement required

Device replacement status: Not applicable

Comments:

### Asset Usage

Last 7 days

Stopped: 136h 45min Driving: 8h 46min Idling: 0h 56min

Last communicated: 04/15/24 09:26:38 am

Map Satellite

16221 Compton Dr, Tampa, FL 33647, USA

Fuel Economy Last 30 days: 17.7 MPG (US)

Fuel 70% full

### Exceptions

Last 7 days

|                                     |     |
|-------------------------------------|-----|
| Seat belt                           | x35 |
| Device: Unauthorized Device Removal | x1  |
| Unauthorized Device Removal         | x1  |
| Harsh Cornering                     | x1  |
| Safety: Harsh cornering             | x1  |
| Hard Acceleration                   | x2  |

Remember to add the new device serial number decal to the door jam of the vehicle.

Unique solution ID: #1345  
 Author: n/a  
 Last update: 2024-04-15 16:33