

General Tracking Information

What are technical support hours?

Monday - Friday, 8:30 am to 5:30 pm, EST. Emergencies, such as accidents, will be responded to after hours. Please review the content in the Help Center in your MyFleetistics account, Fleetistics.TV or this FAQ manager for more possible solutions during off hours.

A vehicle not reporting on the map or a user not able to login will be handled the next business day. We cannot remotely make a device report and we have a password reset function to automate resolving login issues.

Unique solution ID: #1223

Author: n/a

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