

DriveTrax

Explanation of DriveTRAX report.

The Fleetistics DriveTRAX® program was developed to fill in the gaps where GPS tracking could not provide insight. Activities such as distracted driving, littering or sleeping in a company vehicle cannot be detected by a GPS tracker. The DriveTRAX® program is a very cost effective way to add another layer of oversight to your fleet. Essentially, every citizen becomes your eyes and ears in the field. If you are using a Fleetistics vehicle GPS tracking system, the data from the GPS tracker is used to help validate the complaint so all parties can be confident the report is accurate.

The DriveTRAX® report summarizes, in table format, the data collected from all reported incidents in your fleet. It is very similar to the data sent via email when the incident is reported. The DriveTRAX® decal must be associated with the vehicle in MyFleetistics for the system to associate the reports with the vehicle. If you do not have GPS tracking with Fleetistics, your data can be

Incidents:

Accident, speeding, distracted driving, wreckless driving, rude driver behavior, possible impaired driver, vehicle at a suspicious location, illegal parking or stopping, not listed

Date and Time:

Captured when the report is made. Reported in user time set in MyFleetistics user profile.

Map:

If the vehicle has a GPS vehicle tracking device, you can view the vehicles track data for a 5 minute period prior to the reported incident. If the vehicle was not moving for more than 5 minutes, the vehicle will appear without track data. If there is not a Fleetistics GPS tracker in the vehicle, the link will not display any data. The track data confirms the vehicle was at the reported incident location.

Voicemail:

If the caller left a voicemail you can listen to the caller explain the situation. The voicemail is very telling and adds credibility to the report. A voicemail can be up to 30 seconds long. If a voicemail was not left, the link will be dead.

Status:

The status is set by you. Use the status to view the incidents and track which have been investigated and which are considered resolved by your organization.

Unique solution ID: #1046

Author: n/a

Last update: 2021-05-06 21:11