

# Application

## Browser will not load Geotab or GPS system from MyFleetistics menu.

If you are seeing a blank or white screen when trying to open a GPS platform from the MyFleetistics menu, the X-Frame policy is causing an issue. To correct this add the appropriate browser extension. If you are unable to install the certified browser add-in, contact your IT department. An exception may need to be added for myfleetistics.com and mygeotab.com.

This is a fix Firefox and Chrome.

Firefox

<https://addons.mozilla.org/en-US/firefox/addon/ignore-x-frame-options-header/>

Chrome

<https://chrome.google.com/webstore/detail/ignore-x-frame-headers/gleekbfjekiniecknbkamfmkohkpodhe?hl=en-US>

Edge No issue detected

Safari Not tested - Not supported



### Blocked by X-Frame-Options Policy

An error occurred during a connection to my40.geotab.com.

Firefox prevented this page from loading in this context because the page has an X-Frame-Options policy that disallows it.

[Firefox X-Frame Add-in](#)

Resolves page will not load from MyFleetistics.

[Chrome X-Frame Add-In](#)

Resolves page will not load from MyFleetistics.

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